Frequently Asked Questions for Canvas

How can I retrieve materials from an old course?

Past courses are not shown on Dashboard. You can go to "Courses" in navigation bar and check out "All Courses" to see all the courses you participated.

How can I extend the end date of the course?

The course setting is based on the date of the term by default. If you want to extend the end date, you can go to "Setting" and adjust the course dates. In "Participation", change "Term" to "Course". Then you can set the desired end date of the course.

Can students see their grades in Gradebook as I mark their assignments and the final grades have not been finalized?

No. They can only see the grades in Gradebook after you release them.

Can students see their Turnitin report after they submit their assignments?

Students can only see their plagiarism report. For the report of AI detection, it is only shown to teachers and administrators.

I have published the course materials in "Modules". Why can't my students see them?

Publishing individual items is not enough. Make sure you have published the whole module so that your students are able to see it.

I have uploaded files for my students using "Files" page. Why did my students tell me they did not see anything?

We encourage teachers to use "Modules" page instead of "Files" page to create course content. Canvas is designed to organize course materials in modules which include a variety of material types. Students are used to check out the course materials in "Modules". "Files" page is used to help you manage all the files uploaded.